



# Wireless Service

For Android



**Automated Wireless Environments Inc**  
Newton, NJ - Sorel Tracy, QC

*Automate your service department with onboard AWE Point of Sale*

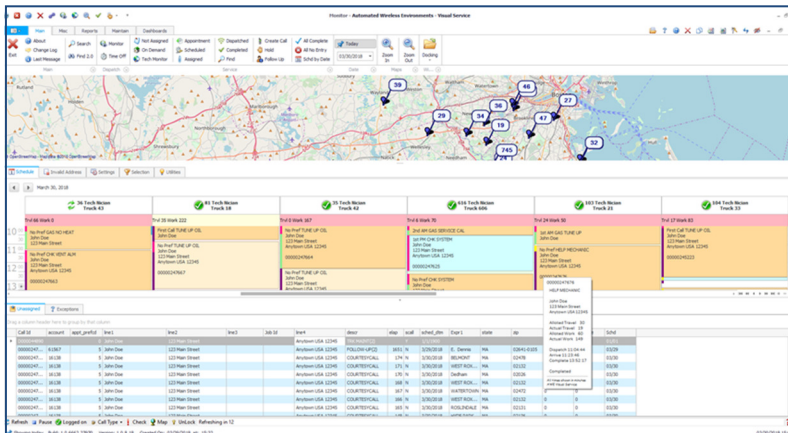
**Wireless Service has an easy to use interface that gives your service managers, dispatchers and technicians the powerful tools they need to manage your business and effectively monitor your service technicians.**



### Real-time Transaction Tracking:

- Instantly increase productivity by up to 40%
- Paperless Invoicing: The technician can leave a detailed printed invoice when he completes the work or have the invoice transmitted to the client via e-mail.
- Emergency after-hours techs can respond to calls and create work orders without a dispatcher. Techs can create calls, if the customer's credit is in order.
- Dispatchers can see every techs real-time status and overages. This gives dispatchers the chance to head off problems before they occur with alarms such as last call alert, standby, working too long, traveling too long, etc.
- The system immediately transmits the completed work order back to your office billing and accounts receivable system.
- Record customer signatures and have the signatures uploaded to the office with the work order.
- Pictures taken with the device of the work performed and equipment is uploaded to the office with the work order.

**Technology in the Palm of Your Hand:** AWS harnesses the latest technology to support your service operations. The system has the flexibility to be upgraded to support your needs: such as barcode scanners for inventory tracking. Your techs can confidently perform mission critical tasks with powerful technology, positively impacting your entire operation now!



**Work Order Information:** Dispatch has all activity related to work orders in one place including information such as: Account Information, Engineering, History, Trouble Codes etc. This enables dispatchers to make informed decisions with information at hand instead of having to sift through the back office software for more information.

**Seamless Integration with AWE Systems:**  
AVL: Vehicle Locator System  
AWS: Dispatch Systems  
E-System: Work order creation and invoicing

**BILINGUAL SYSTEMS**

**USA and CANADA**



For more information contact us at (973) 663-6990 or visit us at [www.automatedwireless.com](http://www.automatedwireless.com)