



# Notifications



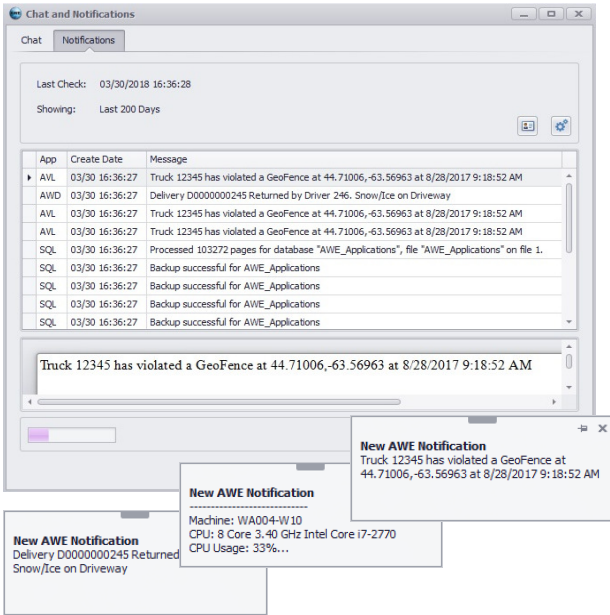
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*Notify customers and users of important information in real-time*

**ETP Notifications (Email Text Print) is the newest tool in your arsenal to inform and educate both your users and your customers of important alerts and news, as it happens.**

**Make Notifications Work for You:** The ETP Notification tool boasts several features that make it a must have for any AWE client. It is a standalone product that is not reliant or tethered to any one existing AWE product. This allows all users to have Notifications set up and running regardless of the AWE products they are have access.

**User Oriented Notifications:** Users from the CSR to the network admin to the delivery dispatcher will immediately reap the rewards of notifications. While users can receive texts and e-mails, they also will be able to take advantage of the “toaster popup” when a notification is sent to them. Low disk space on the server? Delivery returned incomplete? Truck outside of the limits of their operational area? Notifications will let your users know as soon as these events occur.



**Customer Oriented Notifications:** Presently, notifications include sending customers a notification when their delivery is completed and sending the customer an image of the technician that has been dispatched to their property. Notifications of this kind provide instant peace of mind for the customer.

**Managing Notifications:** Notifications have a number of settings aimed to make who gets which notification, in what format, simple to setup. The Notification master file allows you to monitor all outgoing notifications at a glance. The formats of notifications that are sent can be text based or incorporate images. Notification templates are easy to setup and modify by using the AWE Template Interface.

**The Future is Bright:** The list of notification types and methods is expanding and evolving constantly. As Notifications are rolled out our team will be developing new notifications to further match and exceed our client's needs.



For more information contact us at (973) 663-6990 or visit us at [www.automatedwireless.com](http://www.automatedwireless.com)

